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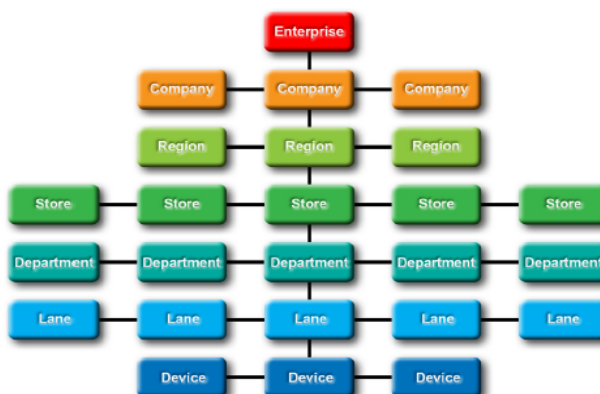
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BENEFITS AT A GLANCE

- Simplifies deployment of devices through dynamic or fixed IP address assignment and registration
- Ensures proper software is installed and peripherals are attached
- Speeds problem resolution and reduces costs through remote support and diagnostics
- Automatically tracks devices throughout entire network to simplify management



Device Manager provides a global view of an entire payment network and enables troubleshooting and software downloads via remote access.

Reduce Costs and Improve Efficiency through Remote Device Management and Support

Part of VeriFone's PAYware Vision solutions suite, Device Manager makes it easy for retailers to deploy, manage and support payment devices located locally or across an entire payment network. It provides highly effective remote management and support of the latest generation of payment devices from VeriFone—saving time and effort, and significantly reducing retailers' total cost of ownership.

Device Manager provides the operating foundation for any size network of payment devices. Devices can be connected over the retailer's high-speed Ethernet network without impacting the existing POS architecture. Two-way

communications streamlines the setup and installation of payment devices using dynamic or fixed assignment of IP addresses. Each device can be automatically registered when installed; and Device Manager always provides a current, global view of the status of each payment device in the network.

Quick and cost-efficient remote troubleshooting is made possible with Device Manager, all without dispatching field service technicians or recalling devices. Most importantly, Device Manager is browser based, highly scalable and flexible—so it's easy to use and will meet retailers' needs today and tomorrow.

Device Manager can easily be integrated with and accessed on the same user interface as other PAYware Vision modules such as Content Manager (to deliver brand imaging and promotions) and Signature Manager (for signature archival and retrieval). Each is readily customizable to unique organizational structures and requirements to maximize efficiencies.

Device Manager

PAYware Vision Module



PAYware
Vision



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Device Manager

Op. Last 24 hrs	Error Status	Warning Status	Serial #	Device Type	Company	Works	Dept	Lane
1	0	0	123456	MX800	1	100	Grocery	1
1	0	0	123457	MX800	1	100	Grocery	2
1	0	0	123458	MX800	1	100	Grocery	3
1	0	0	123459	MX800	1	100	Pharmacy	4
1	0	0	123460	MX800	1	100	Pharmacy	5
1	0	0	123461	MX800	2	100	Grocery	1
1	0	0	123462	MX800	1	100	Grocery	2
1	0	0	123463	MX800	1	100	Grocery	3
1	0	0	123464	MX800	1	100	Grocery	4
1	0	0	123465	MX800	1	100	Grocery	5

Graphical dashboard displays companywide status of online and offline terminals, software version issues, and recent warnings or errors.

SPECIFICATIONS

Payment Devices Supported

- MX800 Series
- Ethernet or serial-connected

IP Address Schemes

- Fixed
- Dynamic (DHCP)

Operating System

- Red Hat Linux 4.x

Database

- Postgres (included)

Browser

- Internet Explorer 6.0 or higher
- Firefox

Processor

- Dual 32-bit processors; speed dependent on needs analysis

Memory

- 12GB

Hard Drives

- Varies by customer requirements

Features & Benefits

Simplifies Equipment Deployment and Registration

- Supports automatic DHCP or fixed IP address assignment and enables deployment of terminals, without pre-loading application software, to streamline setup and configuration

Software Version Control and Management

- Allows devices to be grouped by departments, stores, business units, regions and companies to specify required operating system and application software
- Automatically tracks and downloads correct software versions and parameter files, even if devices are moved—simplifying device management and avoiding the need to dispatch technicians or return devices to service depots

- Schedules delivery of software updates for least disruptive times, launching software immediately or waiting for scheduled deployment

Centralized Management and Support

- Automated tracking of device serial numbers and offline conditions helps retailers maintain PCI PED Best Practices
- Remotely checks Ethernet connections and obtains critical information on the entire payment network—including serial numbers, installed memory, firmware, attached peripherals and usage—to eliminate time and effort required to manually catalog thousands of devices
- Device diagnostics can be run

remotely to determine whether specific devices are online or offline, or if patches and updates are required—without rolling trucks to the sites

- Tracks out-of-service devices as they are sent to repair centers and back to deployment warehouses
- Automatic email alerts and detailed, adjustable device event log file provide in-depth information for analysis and error management

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